

# Arabella Hotel and Spa employees graduate

The Arabella Western Cape Hotel & Spa, a Luxury Collection Resort, celebrates 21 of its employees as they receive the Arabella Supervisor Development Program certificate.



**GRADUATES** Class of 2008 Arabella Supervisory Development Program graduates. Top (left to right) Anneli Minnaar(Q & T Manager) Christoph Leinberger(G.M.) Jasmiane Kesner, Sukana Mowers, Morrina Verwey, Bongli Putwana, Priscilla Adams, Brian Kortje, Clarina Simons, Loriane Botha, Daphne Williams, Irma Jacobs, Elmarie Williams, Beat Wicki(CEO Swiss Hotel School) Heineke Brand (Area HR Director) Bottom (left to right) Willem Scholtz, Lisa Maree, Natalie Louw, Malicia Pato, Celeste Bailey, Zenda Viljoen, Crizane Bouwers, Mariane Van Rooi, Garth Johnson, Rudi Engelbrecht and Karla Foster Pedley( John Foster-Pedley Learning)..

On 6 November, The Arabella Western Cape Hotel & Spa, a member of the Arabella Starwood Hotels & Resorts group, hosted the graduation ceremony for the Arabella supervisory development program. The initiative is a joint venture between Arabella South Africa Holding (Pty) Ltd and the Swiss School of Tourism and Hospitality in Switzerland. In 2008, 21 candidates enrolled in the program and they all successfully graduated with excellent results. As they walked to the stage to collect their certificate, dressed in their graduation gowns and caps, it was an emotional occasion seeing them coming out of their cocoon into young confident individuals who have achieved so much. The certificate is internationally recognised, enabling the students to work anywhere in the world.

The top award went to Liza Maree, a guest relations officer at the Arabella Western Cape Hotel & Spa. "I was so excited to be accepted to the course since it's only been a year working for the company. The course was not only a learning process in the hotel industry, but also in the outside world. It teaches you to be a leader in and out the working environment. It is about life skills. It is an absolute pleasure to have been a candidate as well as the top student in this spectacular supervisory development program." says Liza.

The Arabella supervisory development programme runs over three (3) months and consists of the following 1-day modules: Introduction to Action Learning, Business Acumen, Human Resources Principles, Financial Principles, F&B Operations Principles and Rooms Operations Princi-

ples. The program is developed by the Arabella Centre of Excellence, the training arm of Arabella South Africa, in collaboration with lecturers of the University of Cape Town's Graduate School of Business and is accredited by the Swiss School of Tourism and Hospitality.

"The investment in human capital has undoubtedly been a major focus of Arabella since commencing with business in South Africa in 1999. Arabella's investment in the training and development of its employees has grown in relation to its business interests in South Africa, which is evident when looking at the Rand-value spent on training and development over the past five financial years" says Heineke Brand, human resources director, Arabella South Africa.

Another program offered by the joint initiative is the Arabella management development program that runs over six months and consist of 2-day modules including introduction to action learning, business acumen, labour law for managers, financial management, psychological literacy and brand relations management.

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BTW No. 480123063 VAT No.